

Catapult



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ABOUT WARDLAW

Led by a management team formed of the industry's best field adjusters, Wardlaw's unique focus on training, technology, and quality has been providing insurance carriers with confident IA service since 1965.

The Wardlaw claims management system, Catapult was built by adjusters for adjusters

Catapult, the Wardlaw Claims Management System, is a vital part of the service we provide every insurance carrier. And Catapult was built by adjusters and industry experts to make sure it could do what clients need it to do.

The face of Catapult is a series of web-based front-end applications. Which one you use depends simply upon what you need Catapult to do. Whichever you choose, each presents a clean and easy-to-use interface for adjusters and managers alike. It provides complete, real-time transparency into the status of every claim-related document, activity log, email, and more.

The heart of Catapult—the back-end—is where the muscle is. The technology here is rules-based, customized according to the carrier, and does all the heavy lifting. Altogether, it makes Catapult easy for a carrier to ramp up and use.

Our technologists took a service oriented architectural approach to developing Catapult. That essentially means the user experience took a front seat. The result is a modular platform that Wardlaw can customize for each client. Need a customer service module to track adjuster feedback? Plug it in. What about arbitration? You're covered there. The same goes for call center, review, and other specialized applications. There's even a module to forecast reserves. Each operates independent of another for ease of use, yet they all rely upon the same data center for efficiency.

The same service-oriented mindset contributed to our developing Catapult as platform independent. It's as important as its modularity when it comes to quick integration with a carrier's existing property and auto estimating systems. Wardlaw can customize it to meet your needs in short order, enabling you to start processing claims quickly.

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