

Cat Property



CONTACT

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ABOUT WARDLAW

Led by a management team formed of the industry's best field adjusters, Wardlaw's unique focus on training, technology, and quality has been providing insurance carriers with confident IA service since 1965.

Providing confident claims services during the biggest catastrophes for over four decades

Pat N. Wardlaw founded Wardlaw Claims Service in 1965 to provide catastrophic property insurance claims services for the insurance industry. For the more than 40 years since, though we've expanded our expertise, cat property has remained the foundation of our company. Now under the third generation of family leadership, Wardlaw is backed by a depth of experience and commitment few companies can match.

You can trust our word, but the numbers back it up:

- Almost \$3 billion of losses adjusted in the past 15 years.
- More than one million claims processed over the past decade.

Then there is our resume. It includes wildfires, mold, hurricanes, floods, wind, ice, explosions, hail, and earthquakes (including Loma Prieta and Northridge). In fact, our Northridge earthquake office was open from 1994 until 2007.

But Wardlaw has not been around so long and been through so much just by chance. Our extensive training courses, held in a 43,000 sq. foot campus that includes a full-scale house, ensure the quality and volume of adjusters that carriers need, when they need them. And our training continues long after the catastrophe has passed to keep adjusters up-to-date and at-the-ready. The Wardlaw Training Campus also houses our data center, staffed by full-time information systems technologists capable of building and integrating state-of-the-art claims systems.

Many companies typically wait until two or three weeks have passed after an event before re-inspecting their work. Not Wardlaw. Our motto is "re-inspect early and re-inspect often." We begin in the first week, providing the quality that carriers demand and deserve.

After more than 40 years of serving the industry, Wardlaw knows a thing or two about scaling our staff based on the severity of an event. We maintain management levels to ensure a low adjusters-to-managers ratio and a high level of claims quality. And to go one step further, Wardlaw managers review every claim before its release back to the carrier. If another event occurs while we're staffing the first, we can ramp up and handle that one, too.

The Wardlaw Resume

- *Wildfires*
 - *Mold*
 - *Hurricanes*
 - *Floods*
 - *Wind*
 - *Ice*
 - *Explosions*
 - *Hail*
 - *Earthquakes*
-

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